



# HAPPY HOLLOW CLUB

## Omaha, Nebraska

*Posting for Pastry Chef*

### GENERAL CLUB INFORMATION

Happy Hollow Club was first established in 1907 and originally located in downtown Omaha. The club moved to its current 175-acre location in 1924 and has maintained its prestigious reputation as the club of choice ever since. Happy Hollow is as genuine and gracious by nature, as it is distinctive in quality and service. We are one of Omaha's top premier private country clubs, celebrating friends and families coming together to enjoy the best of times in a truly distinctive setting. Centrally located, the club is minutes away from downtown Omaha, high-end shopping, world-class entertainment, and luxury real estate.



### FACILITY INFORMATION

The Club boasts a broad array of events and sporting activities for couples, families, and professionals including golf, tennis, fitness, swimming, and offers exquisite dining venues. The exceptionally rich year-round calendar of events and activities offers abundant time to visit with loved ones and nurture new friendships in this exclusive yet inviting home away from home.

Full club privileges include two fitness centers, a large recreational/lap swimming pool, five tennis courts, and two pickleball courts with the ONLY year-round, private domed, tennis facility in the Omaha area, an immaculate 18-hole championship golf course with three practice holes, one state of the art driving range, and one of country's finest retail operations in the Den and Baseline boutique. Happy Hollow provides a complete experience for anyone who enjoys golf, tennis, swimming, fitness, or social activities in a superlative setting. The wide range of athletic activities are supported by teaching programs for personal and junior instruction. The PGA golf professionals and USPTA tennis professionals on staff lead exceptional family friendly



programs.



The Clubhouse stretches 77,000 square feet and is the heart of the social experience at Happy Hollow. Elegant and traditional in design, it serves as a gathering place for our Members and their guests. With a variety of dining options for its members, both casual and formal, as well as rooms for professional use, Happy Hollow Club is the natural choice for Members to host their events.

**Happy Hollow Club has a dedicated Bakery Kitchen where all production is prepared and is separate from our main kitchen.**

Happy Hollow has started construction of a new Activity Center that opened in the Spring of 2020. The new center boasts a one-stop-shop for all our activities at the club including year-round tennis with a 5-court tennis dome, a pickleball and basketball court, a deluxe fitness and cardio space, full-service tennis pro shop, golf training and simulators, and family-friendly casual dining with indoor and outdoor spaces.

## MEMBERSHIP INFORMATION

Happy Hollow has 1,120 families that are divided between Full (Golf), Social and Clubhouse memberships. Currently, the club has 415 golf members with an active golf season from April to November, averaging 20,000 rounds annually.

## HAPPY HOLLOW FINANCIAL BACKGROUND

- Overall revenues at the club, including assessments, initiations, dues, sales, golf, tennis, pool and other activities were \$16,300,000 in 2023. The club enjoys an exceptionally busy and well regarded banquet and event business which is an important part of the overall business plan.
- Average Food and beverage sales for 2023 were \$5,000,000 with 49% of that being in banquets and events.
- Special orders from the Bakery totaled \$65,000 in revenue for 2023. These represent a small portion of the sales and production required.
- The club is organized as a 501©7, tax exempt, not for profit entity.





## **OVERVIEW OF THE PASTRY CHEF**

**Happy Hollow Club has a long-standing history of delivering unparalleled culinary experiences, with a particular focus on our Bakery offerings. The position is open due to the tragic loss of Chef David Updike who has been in this position for 27 years at Happy Hollow. We are now seeking a skilled Pastry Chef to uphold the esteemed tradition and standards set by our pastry and baking staff, ensuring a consistently exceptional product for our Club members and guests. This candidate will join a team of successful staff that have been here for a combined 16 years.**

**The ideal candidate will possess a genuine passion for their craft and a deep understanding of the culinary industry, enabling them to fully embrace our culture and meet our lofty expectations. The focus should be to deliver a product that tastes amazing, uses the highest quality of ingredients, while balancing the ability to take special requests as far as possible. Effective communication skills are paramount, as they will play a pivotal role in understanding and delivering upon the preferences of our loyal members.**

**Moreover, beyond member-facing duties, this individual will be tasked with fostering a collaborative environment across all departments, facilitating the seamless continuity of our pastry offerings for a wide array of events, daily service, and cohesive teamwork.**

**Join us in preserving and advancing the legacy of Happy Hollow Club's culinary excellence.**

## **POSITION TASKS/DUTIES**

- **Responsible for planning, staffing, and execution of all items prepared in the pastry and bake shop.**
- **Communicate and function cohesively with the Exec chef, Exec Sous Chef, Banquet Chef, entire culinary team and F&B Staff, ensuring a collective sense of success throughout the F&B Department.**
- **The Pastry Chef should have a visible/interactive presence with the membership and should welcome these encounters.**
- **Develop, recommend, and produce weekly/bi-weekly dessert features along with custom designing private events and banquet offerings.**
- **Intimate Knowledge in bread making and production. Especially quick breads, fermented dough, and leavened dough products.**
- **Able to plan and organize efficient and effective quantitative production.**
- **Skilled in cake decoration with knowledge of different types of icings, fondants, and glazes.**

- **Comprehensive understanding of food safety protocol, SERV Safe or safe food handler's certification required. Upholds the highest levels of safety and sanitation, meets all county health code requirements.**
- **Capable of costing out retail baked goods.**
- **Responsible to purchasing and procuring specialty items unique to the bakery.**
- **Leads and teaches with respect at the forefront, enhances HHC culture, utilizing opportunities to motivate. While respecting traditions and long tenured staff.**
- **Assist in the recruiting, hiring, training, and supervision for daily operations of the pastry team.**
- **Plan, coordinate, and supervise all things pastry. Create and engineer all things Pastry with Exec Chef and Exec Sous Chef to enhance member experience and showcase seasonal items.**
- **Strong customer service skills. Spend time learning the members wants and needs.**
- **Must possess a "can do attitude" and strive to exceed member expectations.**
- **Solid mental fortitude, seeks out the solution, does not swell on the problem.**
- **Candidate possesses superior interpersonal skills and leads by example.**
- **Primary focus at the beginning should be immersing oneself in the culture and getting to know staff with keen understanding that without supporting staff nothing is possible. Employees first!**

## **EDUCATIONAL AND CERTIFICATION QUALIFICATIONS**

- **Associate in culinary arts/ baking and pastry arts preferred. 5 Years professional experience working in a Baking/Pastry operation as Exec. Pastry Chef or Lead assistant preferred.**
- **Must be able to use Microsoft Office; Word, Excel, Outlook**
- **General knowledge of POS systems; experience with Club Essentials is a plus.**

## **ORGANIZATIONAL STRUCTURE**

In the Happy Hollow Club organization, the Executive Pastry Chef reports directly to the Executive Chef and Executive Sous Chef. The Pastry Chef will work with our Executive Sous Chef for all acquisition of products for production.

The Executive Pastry Chef will utilize long standing support staff with the potential of additional staff to ensure this department meets and exceeds the expectations of direct reports, and Membership.

## **SALARY & BENEFITS**

The salary is open and commensurate with qualifications and experience. The club offers an excellent benefit package. Additional income is derived from a year-end performance/holiday bonus approved by the Happy Hollow Club Board of Directors.

**Benefits include** Health, Dental, and Vision Insurance (Club and employee share premium costs), Health Reimbursement Account (HRA), Life and Disability Insurance Offered, 401K, Paid Vacation, Education Allowance, Meals, Cell Phone Reimbursement, and Clothing Allowance.

Qualified applicants may submit resumes only to the following email address:

[hr@happyhollowclub.com](mailto:hr@happyhollowclub.com)

Cover letter and resume deadline submission is May 7, 2024. However, interested individuals should not delay in submitting information. Candidates that have questions can send an email provided above or call 402-391-2903 and ask for the General Manager Gil Russell.